Upgrading the 380IPEN cameras
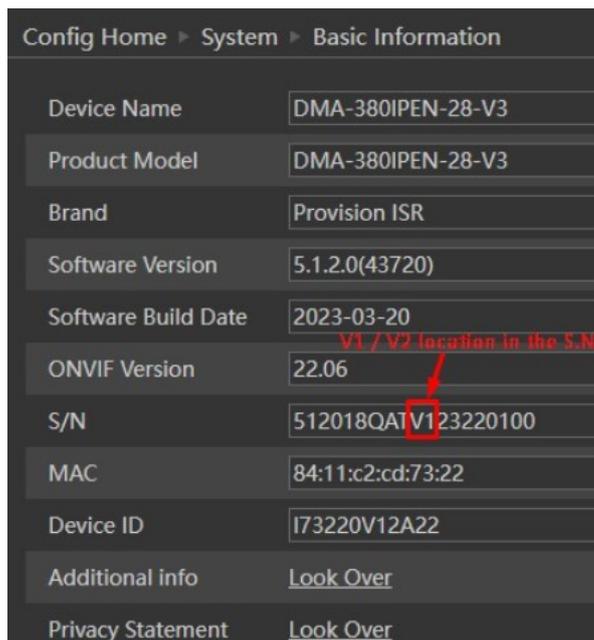
After upgrading the .TAR file, please follow these instructions:

- The new 5.1.3.1 FW upgrade requires using a **"Factory tool"** it is provided including instructions in the file you have downloaded.

- Important to remember is to **choose the correct "FAC"** file and applying it to the correct camera.

- There are 2 "FAC" files. **V1** and **V2.**

- In order to know if your camera is V1 or V2, please take a look on your camera serial number:

  If it includes V1, you should apply the V1 FAC file.

  If it includes V2, you should apply the V2 FAC file.

  Example from the web page of the camera:

Example from the SN sticker of the camera:

Best Regards,

Provision-ISR Technical Team.