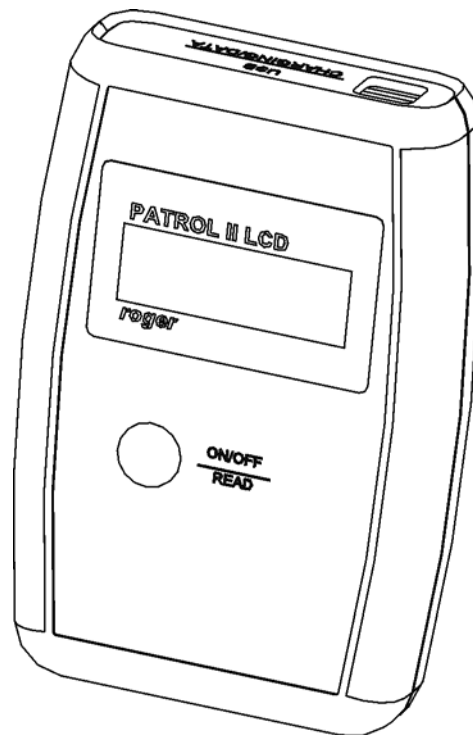


# Handheld Guard Tracking System

## PATROL II LCD v1.0

*Firmware version fv2.0.6.0089*

*Document version: Rev. C*



rcdr091.cdr

## User's Manual

Roger Sp.j.

## Construction and Usage

PATROL II LCD is a portable proximity ID reader designed for tracking of the guards' work. The principle of device work is to collect dates and times when guard registered his attendance at specific facility points where proximity checkpoints were located. As a checkpoint any EM 125 KHz proximity transponder can be used (e.g. card, tag, key fob, disc) or a special checkpoints dedicated for PATROL II guard tracking system (e.g. PK-1 or PK-2 made by Roger). The PATROL II LCD stores in internal memory checkpoint codes together with dates and times they were read. It can record up to 32.768 logs in total. The reader can be supplied from the disposable (one time use) or rechargeable LR6 (AA) type batteries. Rechargeable batteries can be charged directly from the PC USB port to which reader is connected or using dedicated AC charger provided with the device. The USB port is also used for configuration and events downloading from the reader. PATROL II LCD requires *Patrol Master* software version 2.9.0.32 or higher (Win 98/NT/2K/XP).

### Features

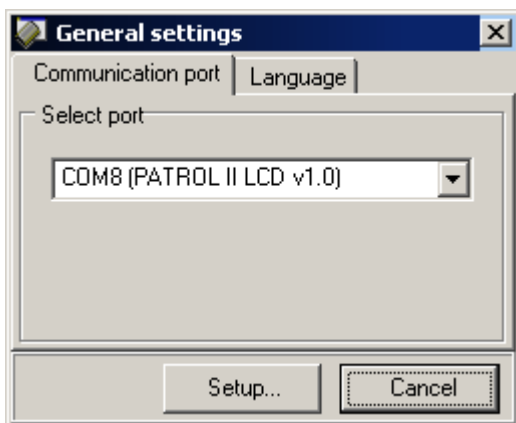
- Operates with EM 125 KHz proximity cards and tags
- LCD display with backlight
- Non-violate 32.768 event log buffer
- Non-eraseable event register
- Guard tour, alarms and maintenance events
- Displays guard and checkpoint names
- Displays guard tour schedule hints
- Battery charging from PC's USB or AC charger
- Supply from two LR6 (AA) batteries
- Resistant to humidity and water condensation
- One button intuitive operation
- Up to 8K reads cycles without battery charging (\*)
- Shock resistant for 1.5m free falling (\*)
- Programming and maintenance through USB
- Firmware upgrade via USB
- Free windows managing software
- Customized versions on request
- Operating temperature -35°..+60°C
- CE approval

(\*) – Detailed specification of this features are explained later in this document

## Working with the Reader

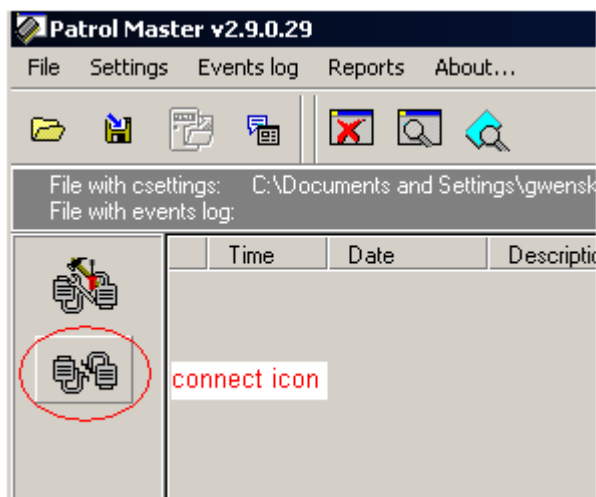
### Connecting to PC

Before you begin work with the reader, the *Patrol Master* program (v2.9.0.32 or higher) and USB driver must be installed on the designated computer (they can be downloaded from Roger's web site: [WWW.roger.pl](http://WWW.roger.pl)) then reader can be connected to any free USB port. Once connected to USB reader automatically switches from standby to normal work. With the reader connected to PC run *Patrol Master* program. In *Patrol Master* go to the *Options/Port* menu and specify a serial communication port (COM port) having in its name the „PATROL II LCD” phrase. Please note that if you do not see this phrase it means that either PATROL II LCD is not connected to PC or not recognized properly by the operating system.



After COM port is properly selected click on *Setup* button and reader will enter online mode (LCD message: **Online mode** and the *Connect icon* in *Patrol Master* program is greyed) and you can continue working with a device. Whenever the connection with the reader is discontinued the *Connect icon* is re-enabled and you can click on it to establish communication link with the device.

Note: Next time you connect the same reader to the PC the *Patrol Master* program will automatically establish communication link with device without necessity to select right COM port nor using *Connect icon*.



## ***Reader's Configuration***

The configuration process is as simple as connecting the reader to PC and sending to its memory the configuration data consisting of the following items:

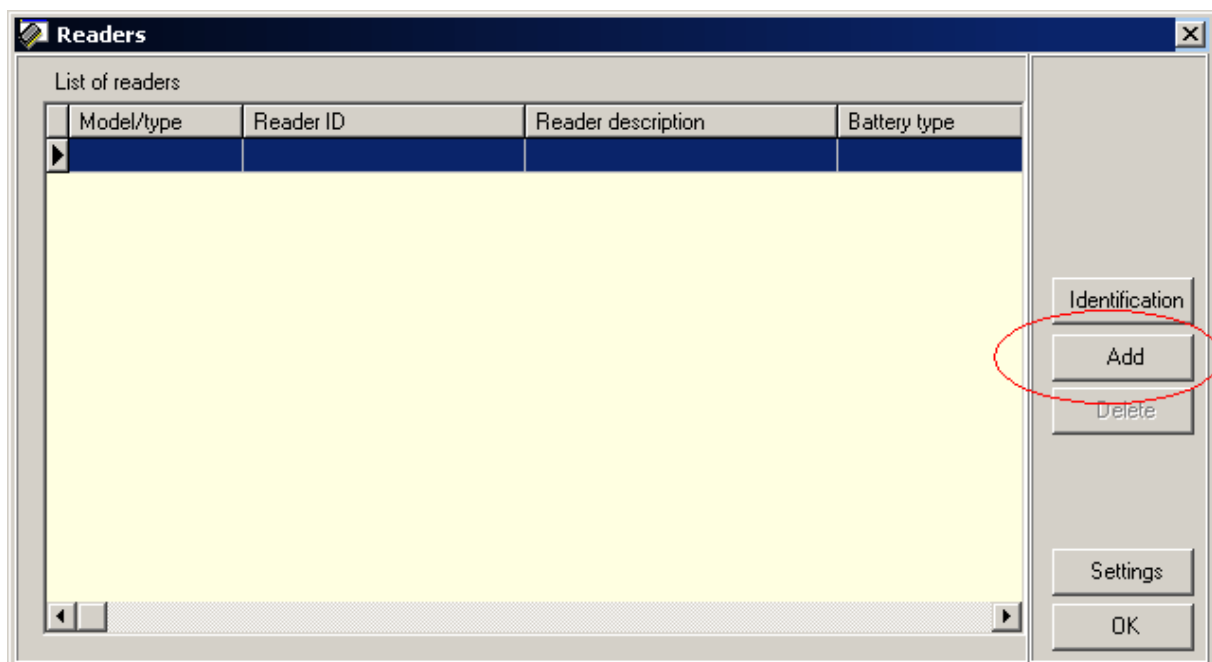
- checkpoint names and its ID codes
- guards names and its ID codes
- guard tour schedule
- current date and time
- reader's name and its ID number
- type of batteries
- LCD backlight intensity

Note: Both, checkpoints and guard ID cards can be read using the PATROL II LCD being connected to the USB or can be entered manually if their ID codes are known (e.g. printed on the checkpoint or card surface).

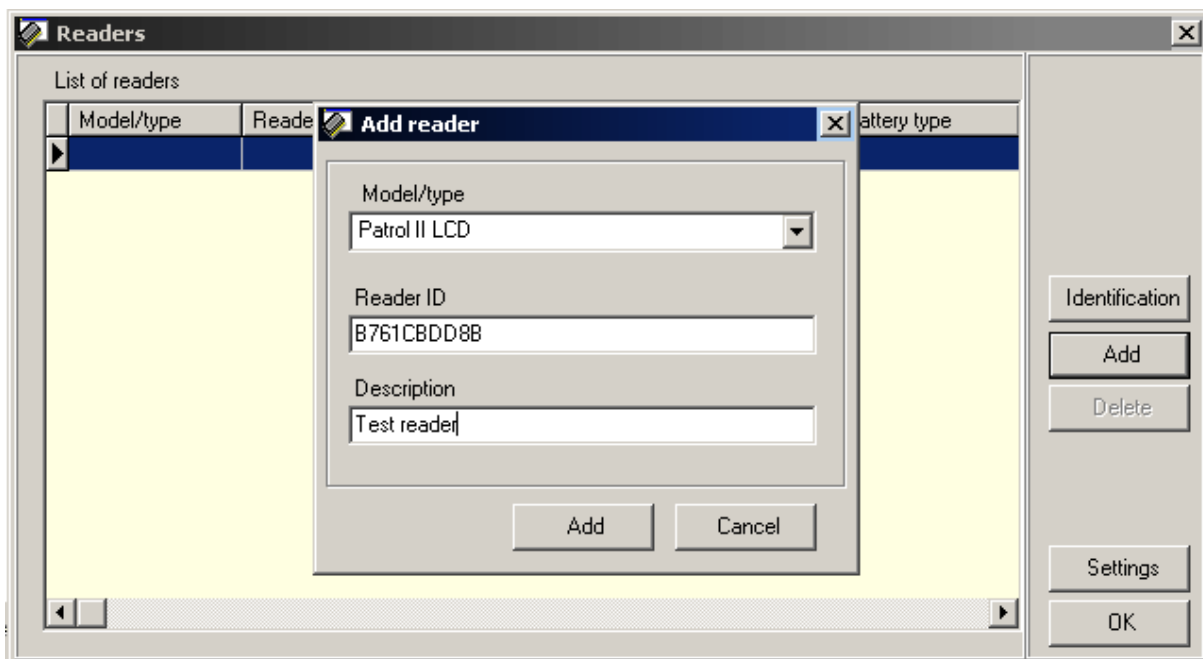
Once the reader is configured it can be used for guard tour tracking however it should be periodically connected to PC for event log download or for changing of the setup.

## ***Registering the New Reader***

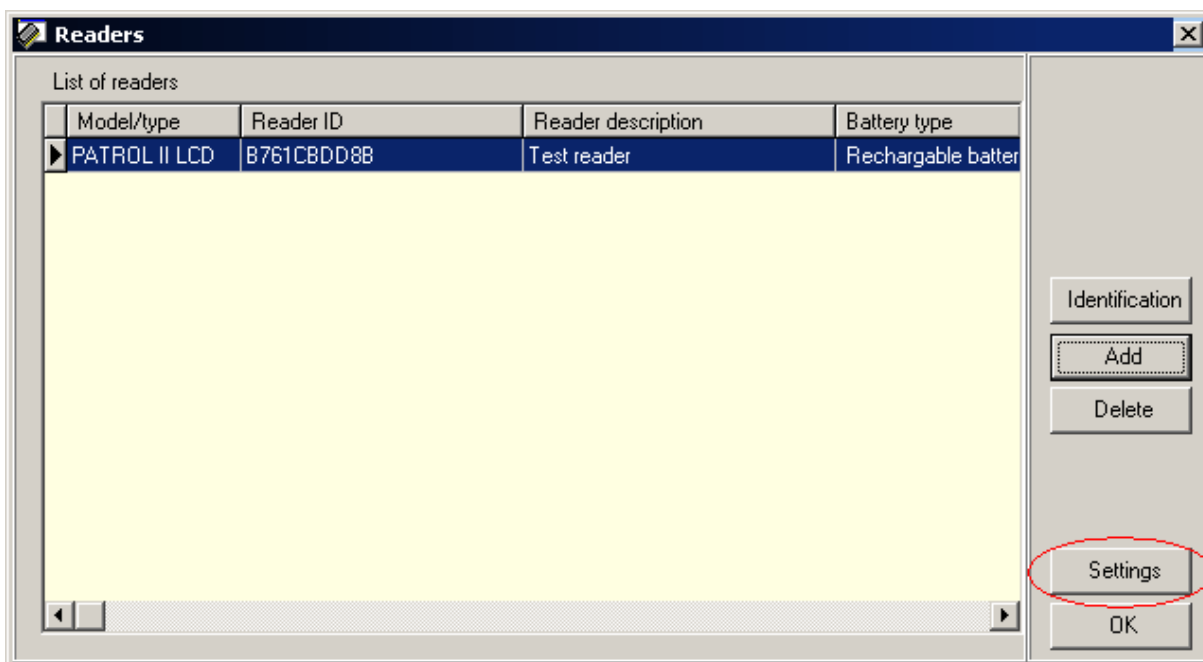
In order to add a new PATROL reader to the system click on *Settings/Readers* and the list of readers will appear. Initially, this list is empty however later it will pose one or more readers. If you have two or more readers in the system you can use *Identification* button to recognize the reader being actually connected to the USB.



If you have no readers yet click on *Add* button and program will display new window where you can set identification data for the new reader. The *Model/type* parameter indicates type of the reader and must be properly set while *Reader ID* and *Description* can be freely edited up to customer needs.



Once you have defined new reader you can proceed with detail setup pressing *Settings* button.



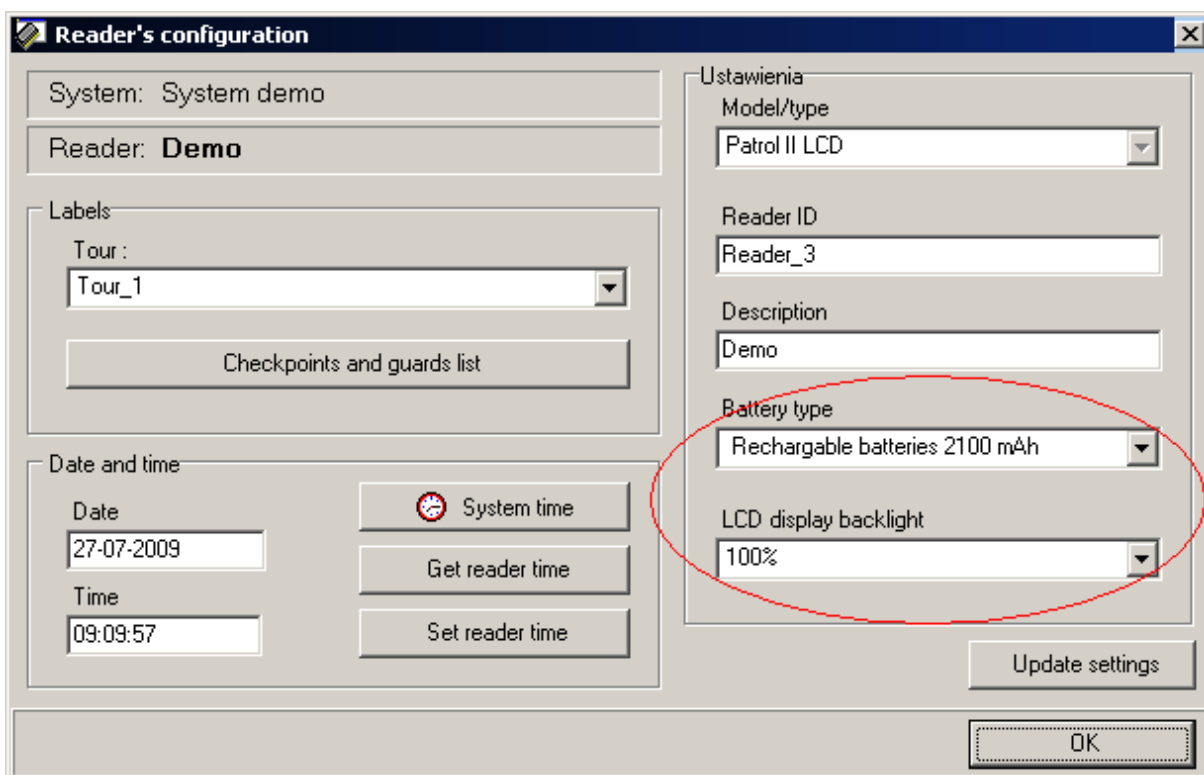
### Battery and LCD configuration

Factory new reader is delivered with two 2100 mAh rechargeable batteries which are its default setup. Eventually, it can be configured for 1000 mAh NiCd or ordinary disposal (single use) ones. Prior to replacement of batteries reader must be configured for the new ones.

Note: If you place non-rechargeable batteries and connect reader to USB port or AC charger this will cause battery damage.

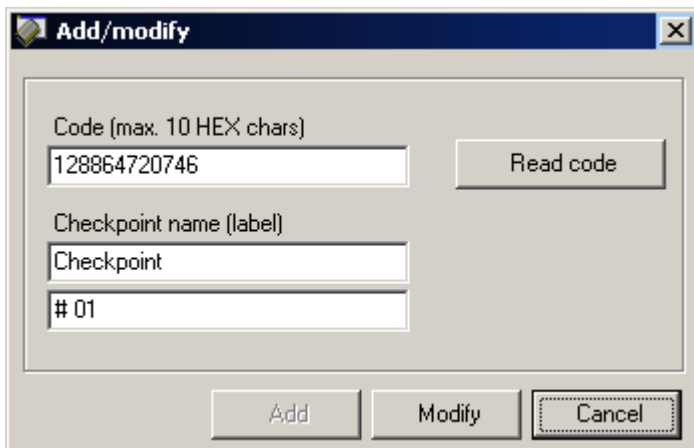
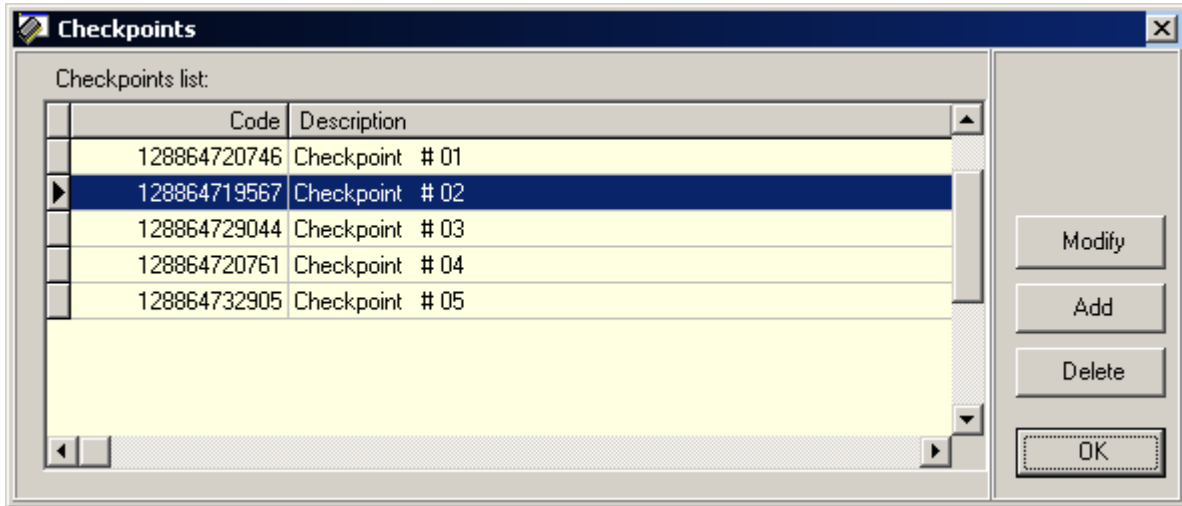
The LCD display has backlight which intensity can be configured from 0 to 100%. The LCD backlight consumes significant amount of energy what have strong influence on number of read cycles without necessity to recharge batteries. If LCD backlight is configured to 0% reader can provide up to 8.000 read cycles while when set to 100% it is reduced to 3.000 cycles only. In most cases the 25% LCD backlight level is enough for good visibility in a dark.

Note: The number of read cycles presented above are average values achieved on new, fully charged 2100 mAh NiMh batteries.



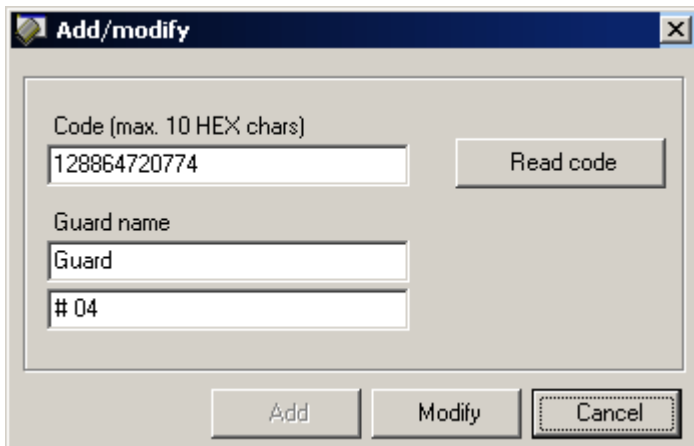
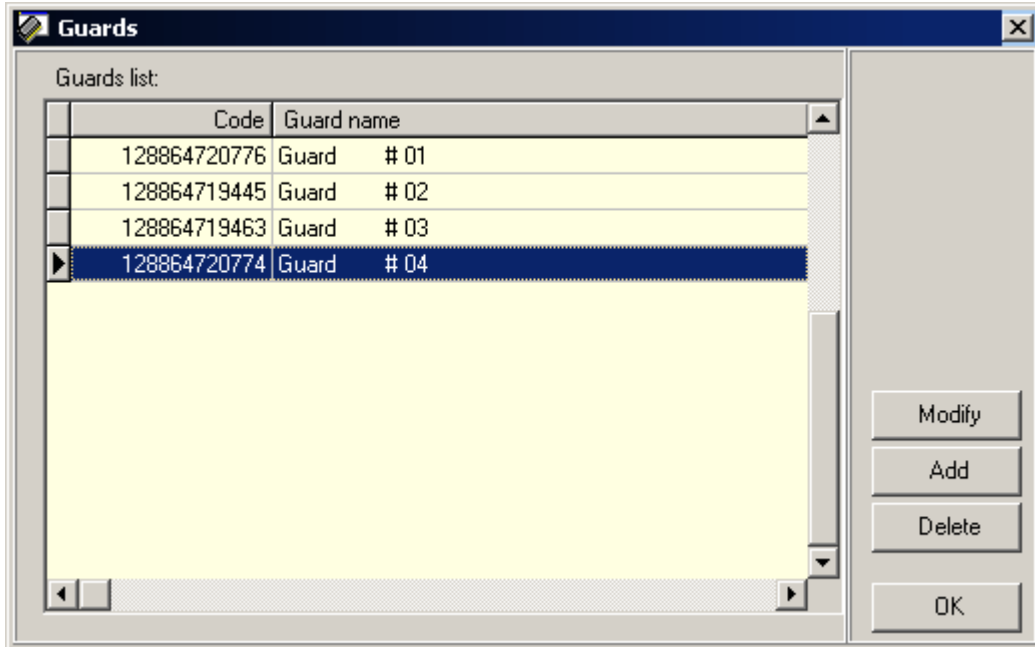
### Checkpoints Configuration

Each checkpoint must have individual ID number (code) and optionally name. The name of the checkpoint is displayed on LCD and is presented in the event screen of the *Patrol Master* program. In no name has been defined or checkpoint is unknown reader will display and register its ID code only. The checkpoint code can be entered manually (12 decimal digits) or read via the PATROL II LCD reader being actually connected to the USB port (click on *Read code* button).



### Guard ID Cards

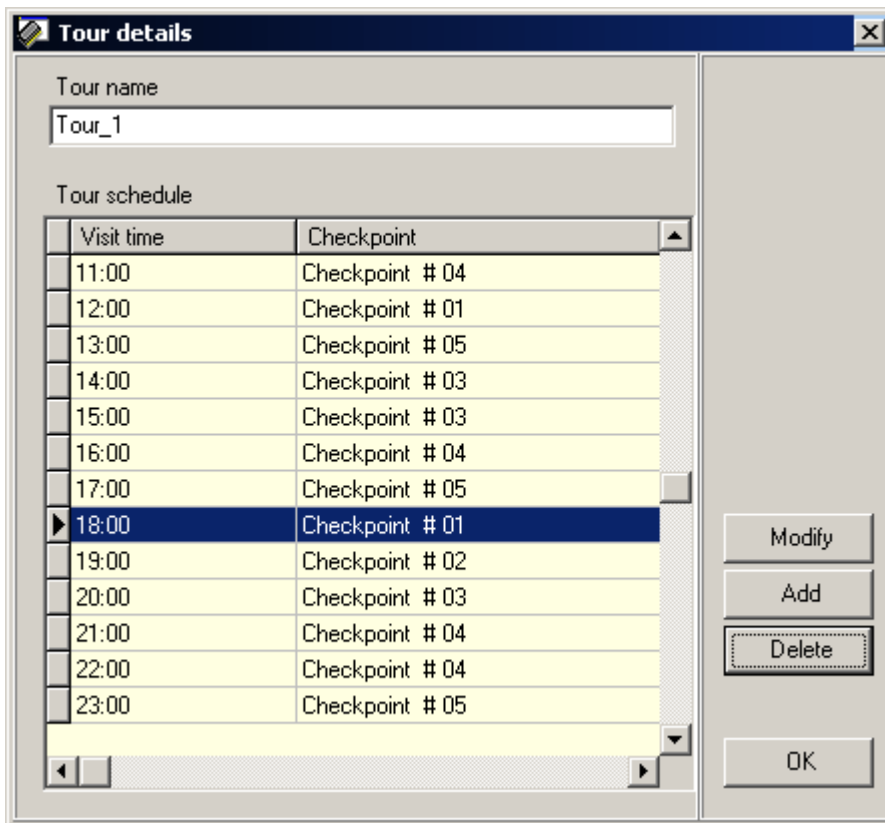
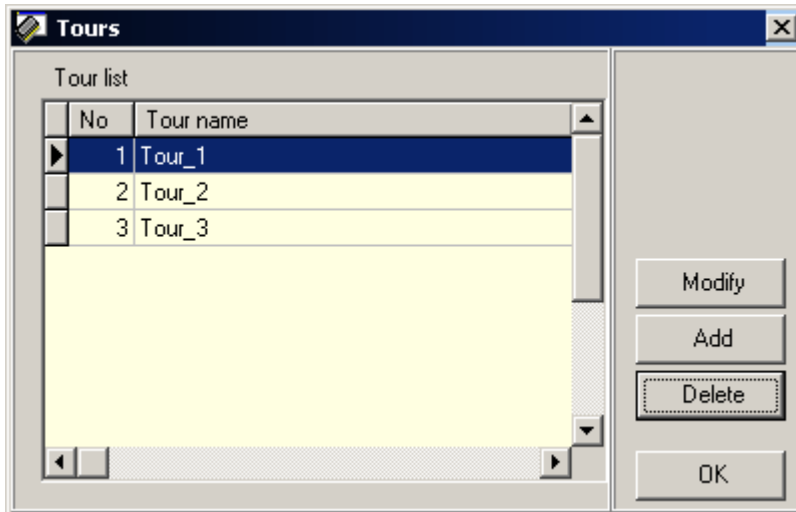
Each guard may have its ID card. Programming of the ID cards for guard is not obligatory however when defined in the system they allow to monitor guards' activity during the service hours. The ID code can be entered manually (12 decimal digits) or read via the reader being actually connected to the USB port (click on *Read code* button).





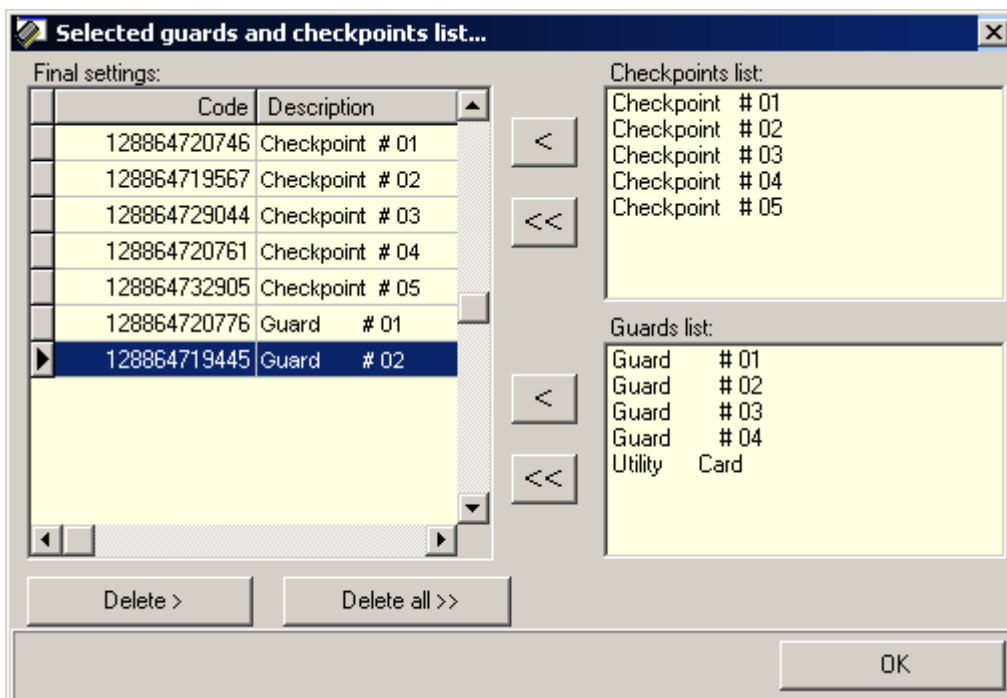
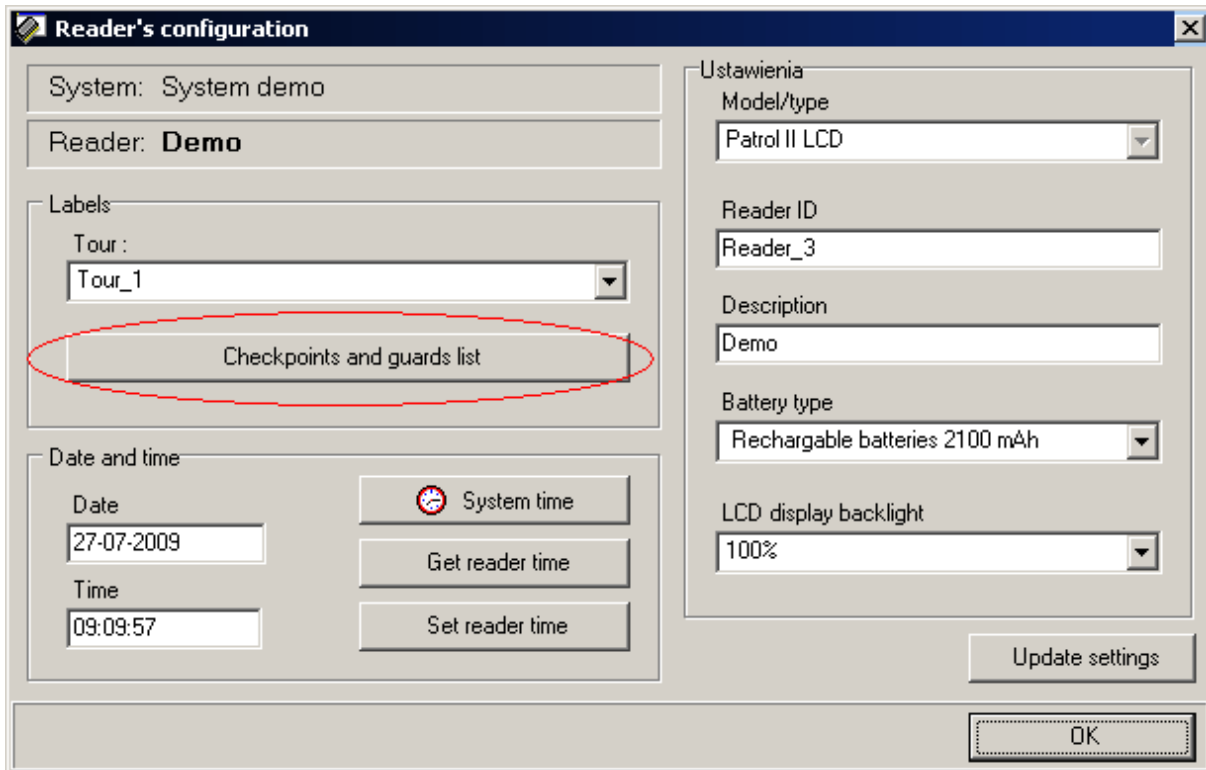
### Guard Tours

Guard tour schedule tells guard where and at what time he has to visit next checkpoint. As a result guard tour schedule consist of list of checkpoints and related times which specify time of visit. Only one guard tour schedule can be uploaded to the given reader.



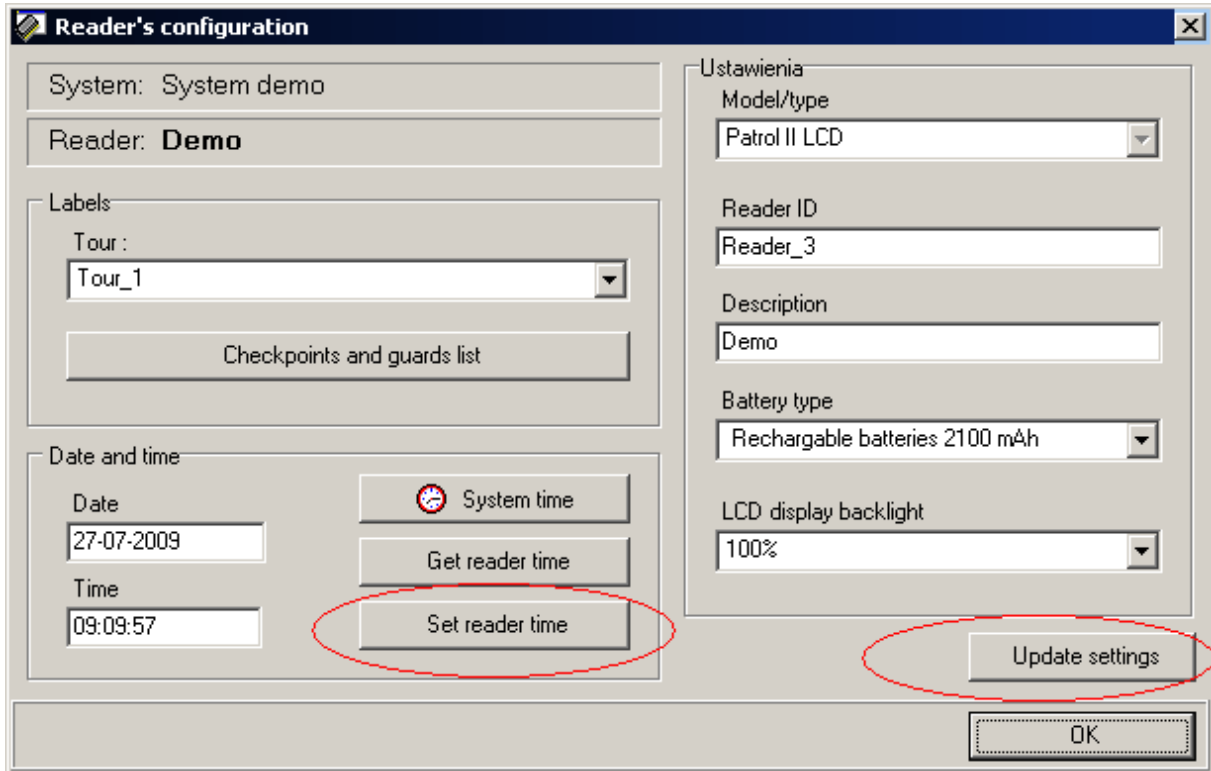
### Selection of Guards and Checkpoints

Before final setup it is necessary to select specific guard tour schedule and list of checkpoints/guards to be send to the given reader. Eventually, all of checkpoints and guards defined in particular system can be send to the device. PATROL II LCD have capacity of 1000 names for guards and checkpoints so in most cases it is not necessary to limit guard/checkpoints list to be uploaded into the unit.



### Uploading Settings

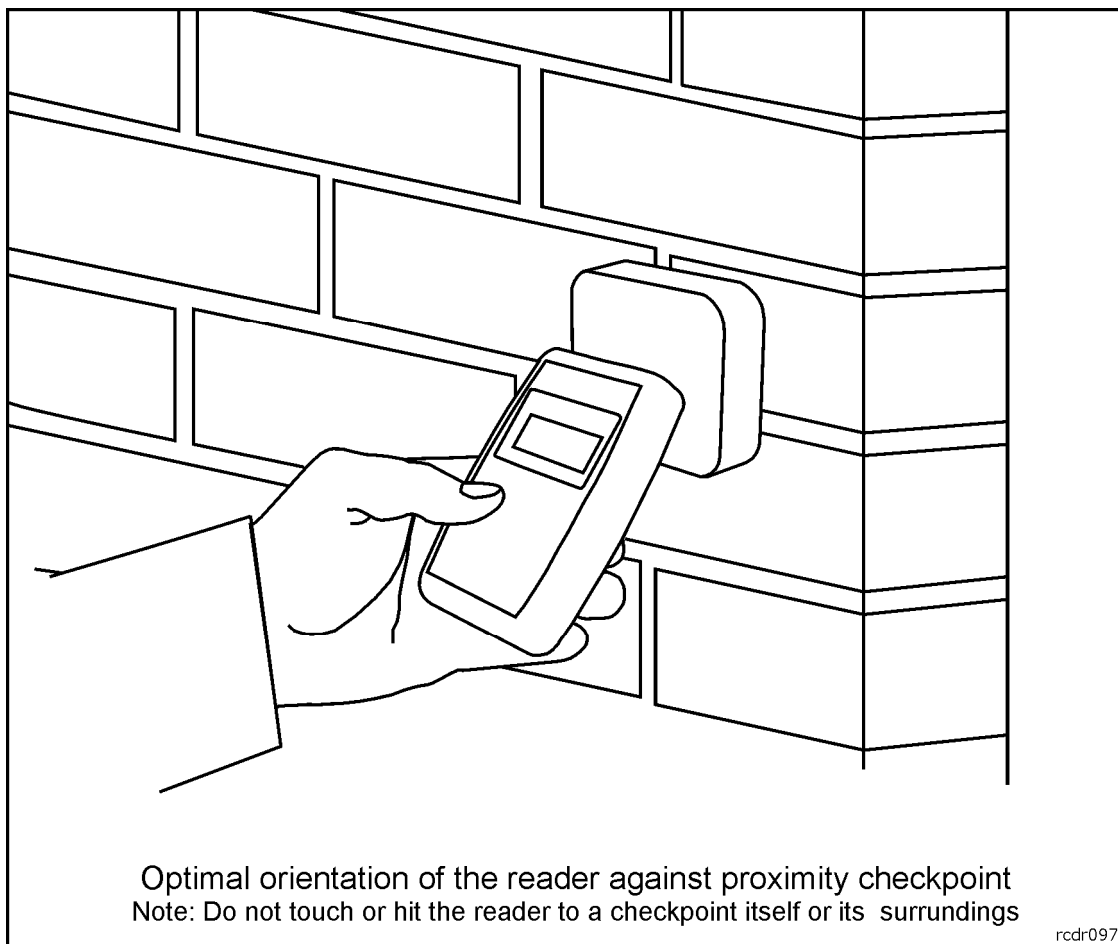
Once all the settings are accomplished click on *Set reader time* and then *Update settings* button. Now you can close all windows and what is very important, save actual settings to a disc file with extension PXT. This kind of file is also called *configuration file* and is dedicated to keep all data related with particular PATROL system except events. If required events can be saved to another special file with extension HST.



## Guard Tour Recording

Normally, reader remains in standby mode and consumes minimal amount of energy. If you press the ON/OFF button reader switches from standby to normal work showing welcome message containing the device's type name (e.g. **PATROL II LCD**) and its version (e.g. **v2.03.0061**). After 2 seconds reader automatically starts reading of the checkpoint's/card code (message **Reading in progress ..**) which lasts about 5 sec. During this period you should put the reader close to the checkpoint or ID card and their ID code will be read and saved to the event log.

Note: It should be noted that the maximum reading distance is different for various tags nevertheless the optimal reading distance is achieved when the reader's axis is approx. 45° to the checkpoint's/card plane as presented below.



Once the reading is accomplished device displays a name of the checkpoint's/card being read or its ID code in decimal format (DEC) in case the ID code is unknown.

After that step reader shows the next checkpoint to be visited according to programmed Guard Tour Schedule together with planned visit time (message: **Next checkpoint**) and then free event memory size (message: **Event log free: ...**) with a number of free memory locations. In the end reader displays current date and time then finally switches to standby mode (**Going to standby**). In

order to read checkpoint's/card code again you should repeat above steps anew. Eventually, you don't have to wait for the reader to go to standby mode but instead of this press the ON/OFF button again when date/time is presented on LCD and reader will return to reading procedure.

Note: When the reader is connected to USB port it skip switching to standby but continuously remains in a date/time display mode. In such a case pressing ON/OFF button causes checkpoint/card reading process to be repeated. Also, when connected to USB it skips displaying Guard Tour Schedule.

The process of reader's usage should be started from reading an ID card belonging to the guard who starts the shift. During routes guard logs his attendance in the specific facility locations by reading checkpoint's ID codes. After guard's shift is finished he hands the reader over to his replacement. In first step the replacement registers his ID card in the reader and then starts his shift. All events occurring from the moment when given guard registered his card to the moment when next guard register itself are interpreted as assigned to his individual account — i.e. the *Patrol Master* displays info that they occurred during his shift.

Note: Reader can log events without a necessity to read a guard's ID card however in such case events will not be assigned to any guard person.

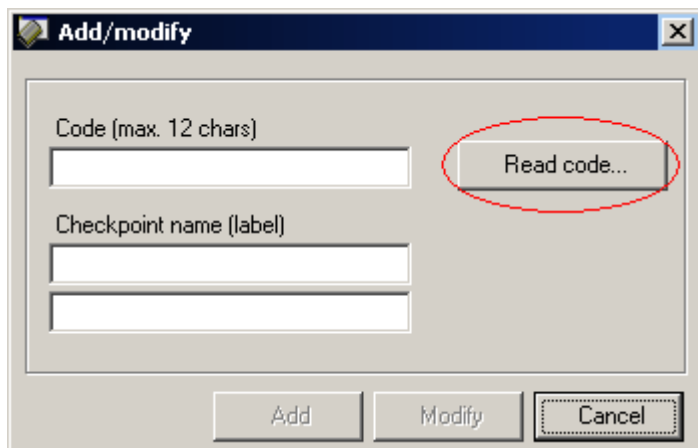
### ***ON/OFF Button***

PATROL II LCD is equipped with one button which function depends on actual phase of reader's logic. Below explanation of action caused by ON/OFF button in various situations:

<b>Situation</b>	<b>Action</b>	<b>Notes</b>
Reader in standby mode	Pressing ON/OFF button switches device to normal working mode	Once in normal working mode reader displays welcome info with device's type and version and after that goes through entire checkpoint/card reading procedure. If ON/OFF button is not pressed again device switches automatically to standby mode
Reader in charging mode	Pressing ON/OFF button stops charging process and reader switches to time/date display mode	Pressing ON/OFF button again when reader in time/date display mode initiates checkpoint/card reading procedure
Reader displaying current time/date	Pressing ON/OFF button initiates checkpoint/card reading process	

### ***Checkpoint/Card Reading Procedure***

This procedure can be initiated either locally by pressing ON/OFF button or remotely from *Patrol Master* software (*Read code* button).



When invoked by ON/OFF button it consist of few steps listed in the order as they exist in real device:

- Reading of the checkpoint or card (reader waits up to 5s for ID to be read)
- Displaying checkpoint/card name (if it belongs to any known checkpoint or guard) or ID code in decimal format (if it is unknown)
- Displaying notification about available free event memory (about 2s)
- Displaying current date/time
- Optional displaying any valid warnings (Memory almost full, Memory Full, Weak Battery)
- Switching to standby

### ***Event Log Memory***

Reader is capable to record up to 32.768 events together with their time stamp (date and time). Each time the checkpoint/guard ID card is read, reader displays its name and then information about remaining free memory. When memory is occupied in 90% reader displays warning **Event log almost full** accompanied with 2400/1800 Hz modulated alarm signal. To confirm this message guard have to press ON/OFF button and then reader will continue its normal work, if not reader will switch off and the appears again with the next working cycle.

The **Event log almost full** warning is a prompt for the user to transfer memory contents to the computer otherwise it may happen that in the nearest future event buffer will be completely occupied and some events will be lost.

In case when buffer if full reader displays warning **Event log full** accompanied with the 2400/1800 Hz alert sound. To confirm this message guard have to press ON/OFF button and then reader will continue its normal work, if not reader will switch off and the message will be displayed again with next working cycle.

Both warnings are registered in the reader's log. Once confirmed through ON/OFF button they are no more registered in reader's memory however they

are recalled with every reading cycle but this time they disappear automatically after 1s and no sound is generated at all. This repeated messages are intended to remind the guard about existing problems.

Note: When event buffer is overload the new coming events are saved on locations already occupied by the oldest ones thus some events are lost and event history is discontinued in some degree.

Events can be downloaded to PC database using command: *Read events log from the reader*. Events which are read are not automatically deleted from reader's memory, they still exist in the reader and can be read again. If you don't want to keep these events in device use command: *Erase event log*. This command protects the program from reading the same events again however it doesn't delete them physically from the memory – thanks to this it is possible to read them again using special command: *Restore deleted events from the reader*.

Note: There is no command to delete physically events from the reader. The only one way to erase particular event is to generate so many new events to fill entire reader's memory with new ones and make buffer overflow. Because of relatively large buffer size (32k) it is practically very difficult and requires large amount of time (about 88 hours of continuously reading cycles) to do it.

Events downloaded into the *Patrol Master* software can be saved to the external file with HST extension (command: *Save events log file*). Once saved, they can be uploaded into the program again and viewed on the screen (command: *Open event log file*).

Note: Before you will read event buffer from the given reader assure the *Patrol Master* has already opened proper configuration file (the same PXT file which was used for configuration of a given reader) otherwise events might be displayed with wrong names of guards and checkpoints.

## ***Events***

Reader records following events:

- Start of battery charging (**Start of charging**)
- End of battery charging (**End of charging**)
- Battery charging stopped (**Charging stopped**)
- Warning about low battery level (**Battery weak**)
- Warning about memory being occupied in more than 90% (**Event log almost full**)
- Warning about memory being fully occupied (**Event log full**)
- Configuration changed (**New configuration uploaded**)
- Date/time change (**Date/time set**)
- Event log erasure (**Event log erased**)

- Online mode on (**Entry to the online mode**)
- Online mode off (**Exit from the online mode**)
- Error in configuration settings (**Configuration error**)

## Power Supply

Reader can be supplied from:

- rechargeable LR6 (AA size) batteries
- ordinary (one time use) batteries
- PC's USB port
- AC charger

Factory new reader is delivered with NiMh/2100 mAh batteries fully charged and formatted. Normally, this batteries can provide up to 8000 read cycles with LED backlit switched off or 3000 with 100% LED backlit. These numbers are continuously reduced with batteries getting older. In general, it should be assumed, that rechargeable batteries should be replaced once a year or two (depending on intensity of usage).

When battery is low, reader displays message **Battery weak** accompanied by 2400Hz/1800Hz alarm signal. In order to continue work, guard should press the ON/OFF button if not reader will not go further and switch off. Once warning is confirmed by pressing ON/OFF button reader will continue work however with every read cycle it will remind the user about week battery but will not require message confirmation. Displaying **Battery week** message is a warning for the user that batteries should be charged or replaced soon. For battery charging use the dedicated charger delivered with the PATROL II LCD set or charge them directly from the PC USB port.

Note: It may happen that PC USB port is not able to provide amount of power to charge batteries (up to 0.5 A are required for battery charging). In such situation charging should be performed from another computer or using AC charger attached to the PATROL II LCD set.

It is recommended that only original AC charger provided with a reader should be used. Using different types of chargers does not guarantee a proper work of the device and can damage device's circuits and/or batteries.

Even without any source of supply (e.g. when batteries are being removed) reader keeps its internal clock running. This is maintained by an additional (internal) backup battery which does not require to be replaced during reader's planed lifetime (i.e. 10 years).

Note: Supplying the reader from disposable batteries (e.g. alkaline) is allowed only under the condition that before connecting to the USB port the non-rechargeable batteries are taken out from the reader or reader is reconfigured for operation with this kind of batteries (in *Patrol Master* software select battery type: **Non-rechargeable batteries**). Violating this rule might cause damage to the batteries and reader as well.



### ***Charging Batteries***

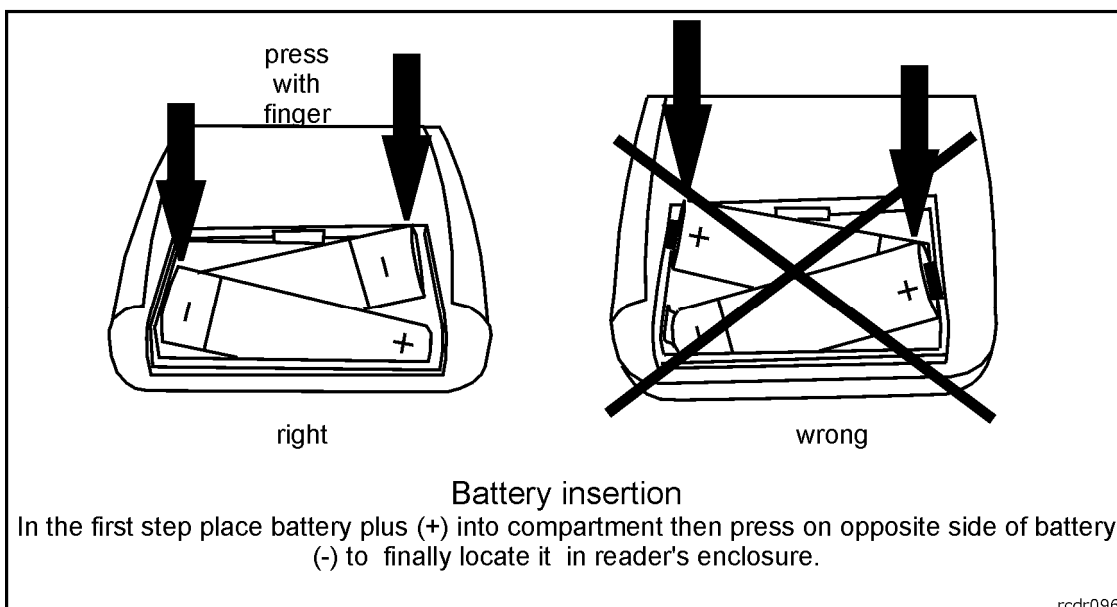
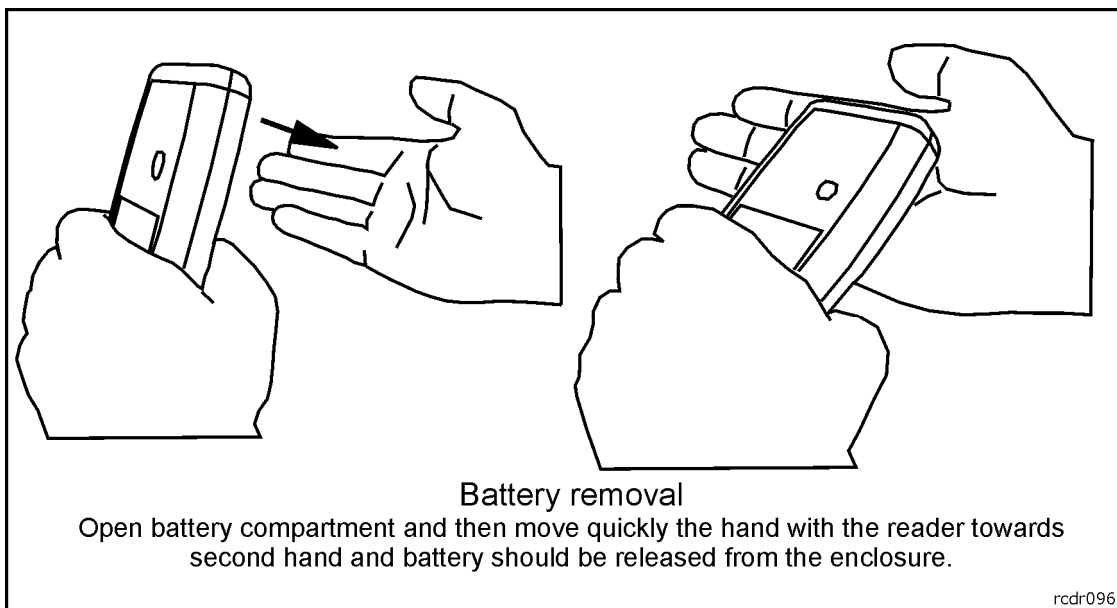
Upon connection to USB port reader automatically starts battery charging procedure (message **Charging in progress** appears in upper display line and on the bottom line an animated charging symbol consisting of a growing line of stars (\*) followed with total amount of time spent for charging). Depending on the battery capacity, charging can last from few minutes (if the batteries are almost fully charged) up to 8 hours (for completely discharged 2100 mAh batteries). Reader automatically recognizes the moment when batteries are fully charged and displays the message **Charging completed** accompanied with a information about total charging time. Pressing the ON/OFF button during charging makes the reader abandons battery charging and switches to normal work with time/date display. In order to resume interrupted charging procedure reader should be disconnected from the USB port and the re-connected again after a while.

Note: Reader connected to USB port does not switch automatically to the standby mode but remains in the normal work for entire time when it is powered from USB.

It is not recommended to charge batteries with every occasion when reader is connected to USB port. Generally, battery should be charged only when necessary (e.g. when **Battery weak** message occurred). To avoid unnecessary charging press ON/OFF button first then connect the reader to USB or start *Patrol Master* and charging will be stopped automatically.

### Replacing Batteries

Whenever you change battery for the another type or capacity do not forget to make adequate settings in reader's configuration. Follow instructions bellow for easy and comfortable battery replacement. Always observe battery polarity when inserting into the reader. Note, there is an instruction imprinted on the internal space of battery compartment which show proper battery orientation. When polarity is wrong battery will quickly discharge through electronic module of the reader.



## Checkpoints and Cards

Reader allows for reading of any proximity transponder of EM 125 KHz standard. Transponders (proximity tags) of this type are very popular and available in various forms. The most common are:

- thin ISO card (Roger item: EMC-1)
- thick ISO card (Roger item: EMC-2)
- key fob (various shapes and sizes, Roger item: EMKF-1)
- discs (various sizes)
- foils (various shapes and sizes)
- PK-1 (check point in a plastic case)
- PK-2 (50mm diameter disc-shaped tag with a hole in center)

Any of the transponders listed above can be used with PATROL reader as checkpoint or guard ID cards. Transponders are different in shape, size, mechanical resilience and the reading distance. For guards identifiers the best choice are ISO card or key fobs, but as checkpoints the PK-1 and PK-2 are recommended. Generally it is not possible to mount proximity tags on metal surface because this will reduce reading range practically to 0-1 cm however the Roger PK-1 is especially adopted for such scenario and is recommended when installation on metal surface is necessary. Nevertheless even when installing PK-1 on metal reading range will be significantly reduced.

Note: None type of the proximity tags can be installed behind metal sheet or structure.

### PK-1 Checkpoint

Checkpoint in a plastic case of high mechanical resilience. Allows for sticking a self-adhesive label with checkpoint's name or number. In case of installation on metal surfaces it is recommended to put a non-metallic spacer under the checkpoint (e.g. perspex, plaster cardboard), which should be at least 10mm thick. When installed direct on metal reading range will be significantly reduced however still it will be acceptable for PATROL II reader. PK-1 can be located both indoor and outdoor without additional protections.

### PK-2 Checkpoint

Plastic disc 50mm diameter with a hole allowing for fixing it to the surface with a screw. It can also be hidden inside a wall (under the plaster) or under a thin non-metallic barrier (e.g. under the glass or a plaster cardboard). In case of installation on metal surfaces it is obligatory to put a non-metallic spacer under the checkpoint min. 10mm thick. PK-2 can be installed indoor location only.

## Firmware Upgrade

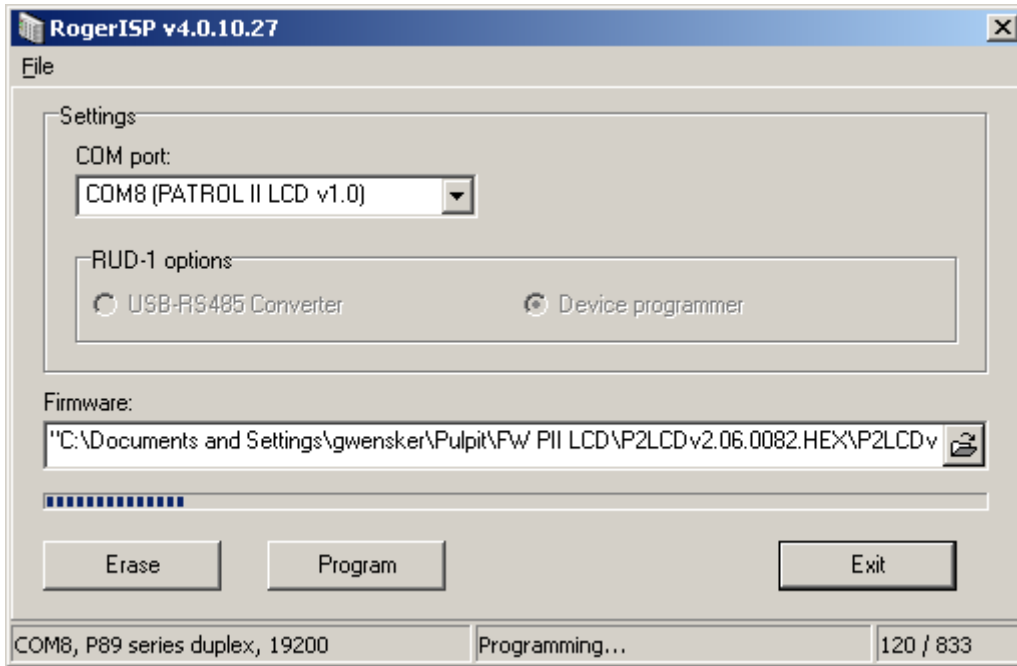
Despite of the fact, that a factory new reader is delivered with a latest firmware available in the moment of production it can be later upgraded to the newer versions (for new firmware visit [www.roger.pl](http://www.roger.pl) ). Please note that upgrades may contain both functionality extensions as well as corrections to the errors recognized.

Note: It should be taken as a rule that for management of a reader with upgraded firmware, the latest available software *Patrol Master* should be used.

Upgrading a reader's firmware does not require access to its internal space of the reader and can be performed using *RogerISP v4.0.10.27* and higher software (also available for download at [www.roger.pl](http://www.roger.pl) ).

Firmware upgrade procedure is as follows:

- Connect reader to the PC
- Run *RogerISP program* and specify communication port the reader is registered in the Windows system (there is 'PATROL II LCD' phrase next to the listed COM port number)
- In the *Firmware* window select a new file containing the new firmware (file with *HEX* extension)
- Click on the *Program* button
- Wait until the message with information that downloading process has been completed
- Exit from the *RogerISP* program
- After programming reader may display message **Config. error** if so press ON/OFF button this will clear this alarm and reader will automatically initialize setup memory with default values
- Start the *Patrol Master* software and configure the reader from the scratch



Note: If the reader does not start after upgrade process, it may mean that wrong HEX file has been uploaded to the device or that errors occurred during the upgrade process. In such case entire process should be repeated from the beginning.

## Using the Reader in External Environment

PATROL II LCD reader is designed to work in a wide range of external temperatures ranging from -25° to +60°C and humidity up to 95% however it must be protected from direct influence of fluids (cannot be submerged or left on the rain). If a reader is used in a leather case it can be used for short time during intensive showers however the time when reader is exposed to such conditions should be reduced to a minimum required to read checkpoint or card. After reading device should be put to a pocket or another protected place. Also, when used in the leather case, PATROL II LCD withstands free falling from the 1.5m height to a hard surface (e.g. like concrete) however it should not be intentionally exposed to such event.

Note: PATROL II LCD should be used in a leather case which on one hand safeguards it against getting wet, and on the other hand protects from mechanical damage in case it falls onto a hard surface.

## Anti-sabotage Protection

Reader is equipped with special components and circuits dedicated for protection and detection of sabotage acts, in particular exposing to microwave radiation (microwave oven) as well as using high voltage (e.g. 230V AC). In case the Roger's technical personnel detects that such situations occurred, reader loses its warranty coverage and can be repaired out of warranty, against payment only. However some kinds of extensive damages to the electronic module exclude possibility to repair, about what the device's owner is individually notified.

## Factory Kit

The factory kit includes:

- Patrol II LCD handheld reader
- two batteries NiMh/2100 mAh
- USB cable
- AC charger
- leather case
- user's manual
- PK-1 checkpoint (1 pc)
- PK-2 checkpoints (5 pcs)
- proximity ISO card thin (3 pcs)
- horizontal card punch (etui) for ISO card (3 pcs)
- managing program *Patrol Master* available for download from [www.roger.pl](http://www.roger.pl)
- USB drivers available for download from [www.roger.pl](http://www.roger.pl)

## Technical Data

Parameter	Value	Notes
Charging	From USB port of PC or from dedicated AC charger	The charging process requires 5V voltage and may consume up to 0.5 A current
Batteries	2 x LR6 (AA) 1.5V	Rechargeable batteries or single use
Number of read cycles without a necessity to re-charge batteries	3000...8000	For new, fully charged 2100 mAh NiMh batteries where 3000 is achieved when LCD backlight is configured to 100% and 8000 with LCD backlight deactivated (0%)
Labels memory	1000	Internal memory for checkpoints and guards names
Events log	32.768	Non-violate type, keeps records even in case of total lack of supply either battery or external one
Dimensions	79x117x24mm	
Operating temperature	-25..+60°C	
Operating humidity	0..95% relative humidity	Also resistant to water condensation
Shock resistance	Free falling from 1.5m to a hard surface	When located in original lather case delivered with the PATROL II LCD reader
Weight	≈200g	
Certificates	CE	



## Ordering Information

Item	Description
PATROL II LCD	PATROL II LCD reader with set to auxiliary equipment as listed in product documentation (see section: <i>Factory Kit</i> earlier in this document)
PK-1	Outdoor proximity checkpoint in a plastic enclosure, operating temperature range -40°..+80°C, can be installed on a metal surface
PK-2	Indoor proximity disc-shaped checkpoint with a mounting hole in a center, operating temperature range -10°..+70°C, when installed on a metal surface a minimum 10mm tick nonmetal distance must be installed between control point and the metal surface
EMC-1	Proximity ISO card thin (1 mm), the size of an ATM card (ISO), card's code imprinted
EMC-2	Proximity ISO card thick (2mm), the size of an ATM card (ISO), card's code imprinted
EMKF-1	Proximity card in a key fob form
PIILCD-Z	Power adapter and charger for Patrol II LCD reader
PIILCD-F	Leather case for Patrol II LCD reader
PIILCD-A	Rechargeable battery NiMh type AA size 2100 mAh capacity
PIILCD-A-K	Rechargeable battery AA NiMh/2100 mAh, set of 2 pcs.
PIILCD-K	USB A-B cable 1 m
PIILCD-BRD	PATROL II LCD electronic module only
CP-1	Horizontal card punch with hole, ISO standard size

## Product History

Version	Firmware	Date	Description
v1.0	v2.0.6.0089	01/06/09	Initial release of the product



Such symbol on the product or its package means that the product should not be thrown away together with other wastes, because it may cause negative effects to an environment and humans health. User is responsible for delivering used equipment to the allotted location for gathering used electrical and electronic devices. Detailed information on recycling can be found at relevant local authorities, in a disposing company or in a place, where the product was bought. Separate gathering and recycling of such wastes contributes to natural resources protection and is safe for human healths and for natural environment. The equipment's weight is shown in the guide.

### Contact

Roger sp. j.

82-416 Gosciszewo

Gosciszewo 59

Tel.: +48 55 272 01 32

Fax: +48 55 272 01 33

Technical support PSTN: +48 55 267 01 26

e-mail: [suport@roger.pl](mailto:suport@roger.pl)